



Shepherd's Hut – Terms and Conditions

Bookings are subject to the following terms and conditions as agreed to at the time of booking.

A contract between you and the owners will come into existence when we receive payment and accept your booking by issuing a confirmation of booking email for the holiday dates agreed.

The contract binds you & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.

A deposit of 50% of the holiday price is payable at the time of booking by bank transfer or by cheque. Bookings made less than six weeks before your arrival date must be accompanied by the full amount of the holiday charge and the **£100 refundable damage deposit**.

The balance must be paid so as to arrive no later than four weeks before the commencement of your holiday. If the balance is not received by the due date then your holiday will be treated as a **cancellation**.

All cancellations must be immediately notified by telephone 01929 480052 and then in writing to **K.J Porter** via email info@holidayhutcorfe.co.uk. If you cancel your holiday more than 4 weeks before it is due to start then your deposit will not be refunded. If you cancel less than 4 weeks prior to the holiday then the full balance is not refundable.

We strongly advise that you take out comprehensive travel insurance. If you choose not to then you accept responsibility for any loss that you may incur due to your cancellation. Your booking will not be cancelled by the owner unless in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.

The number of persons using the accommodation at any time must not exceed 2 adults, 1 small child in the hut. The garden has only room for a small person's tent accommodating no more than 2 small children under of 14 years or under. Only those people listed at the time of booking can be accommodated in the hut and hut garden. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.

We (the owner) reserve the right to refuse a booking without giving any reason. We or our representative reserve the right to enter the Shepherd's Hut at any time to undertake essential maintenance or for inspection purposes.

The Shepherd's Hut will be available on the first day of your rent between 4pm and 6pm unless otherwise agreed. Guests are required to vacate the Shepherd's Hut between 10pm and 11pm on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for incoming guests. On departure **we expect the guests to empty the fridge, bins, clean dirty dishes, check all clothes and chargers are removed etc.**

Any damage caused by the pet/pets or extra cleaning caused by pets will be at the expense of you, the client.



Shepherd's Hut – Terms and Conditions - Continued

Damage Deposit – In making a booking you accept responsibility for any theft, breakage or damage caused by you or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. The damage deposit will be returned within 5 days of the end of your holiday less the cost of damage/breakages, if applicable.

Damage to property – Please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. In the event that you notice damage in your accommodation please let us know immediately so that we can take the appropriate action. If there have been any breakages during your stay, we would be grateful if you could advise us before you leave. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage found and advised accordingly.

Please ensure the Shepherd's Hut windows are closed and the hut is locked and the keys returned to the main house. Please close all the doors and close the windows when they leave your property unoccupied.

The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.

Please note that in the event that any keys issued are not returned at the end of your stay, then the cost of replacement will be charged to you.

The client may in no circumstance re-let or sublet the property, even free of charge.

The internet connection is available (at no extra cost) subject to technical availability.

The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building or grounds.

The Shepherd's Hut inventory must remain in the Shepherd's Hut at all times. The inventory will be checked by the owners representative on the day of departure.

Children under 14 must be supervised by their parents/guardians at all times.

We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.

Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us/ our representatives at the time and only reported after the client has returned from holiday will not be considered by the owner.

We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.

The Shepherd's Hut is privately owned and is part of our home. We expect all guests to enjoy the facilities and treat the Hut with the same respect that they would with their own house.